Wildfire Feedback & Communication

Share concerns about wildfire response and communication directly with the Province, and local emergency communication concerns with the TNRD.

1. BC Wildfire Service

For feedback about wildfire response, firefighting decisions and BC Wildfire Service updates.

FIREINFO@gov.bc.ca

Official feedback and contact page

2. Minister of Forests

For broader concerns about provincial wildfire policies, resources, accountability and improvements.

FOR.Minister@gov.bc.ca

Minister of Forests contact information

3. TNRD Emergency Operations Centre

For concerns about TNRD evacuation notices, local emergency updates and communication.

emergency@tnrd.ca

Phone: 250-377-7188 | TNRD emergency website

Who is responsible for what?

BC Wildfire Service manages wildfire response and provides fire information and evacuation recommendations. Local governments, including the TNRD within its jurisdiction, issue and communicate strategic evacuation alerts and orders. Both agencies have communication roles. Read the provincial explanation.

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Make your feedback useful

Specific examples help the receiving agency understand what happened and what you want addressed.

1. Identify the incident. Include the wildfire name or number, community and relevant dates and times.

2. Explain the concern. Describe what happened, what information was missing or delayed, and which agency or channel was involved.

3. Describe the impact. Explain how it affected you. Attach relevant screenshots, notices or a short timeline.

4. Ask clear questions. State what you want explained and the improvements you would like considered.

5. Request a response. Ask for acknowledgement, a written response and a reference number, if available. Keep a copy.

Suggested subject: Wildfire feedback - [wildfire name], [community], [dates]

You can copy your MLA and local director for help following up. Find MLA contact information.

Keep Jim informed

You are welcome to share your concerns with Jim, including copies of correspondence you would like him to follow up on.

Jimarthursmith@hotmail.com
250-456-7680 | jimsmithareae.ca

Official updates and useful links

TNRD evacuation notices | Register for Voyent Alert
BC Wildfire Service information

The email contacts above are for correspondence. To report a wildfire or smoke, call **1-800-663-5555** or ***5555** on a cell phone.